

# Memorandum



To: Providence Health & Services Alaska Medical Staff

From: Richard Mandsager, chief executive, Providence Alaska Medical Center  
Robert Pease, MD, chief of staff, Providence Alaska Medical Center

Date: Jan. 27, 2012

Re: Epic upgrade date change

As you likely know, Providence Alaska Medical Center is upgrading Epic to the Providence collaborative build. This upgrade, originally scheduled for Feb. 4, has been postponed to Feb. 18. This additional time will allow us to provide an electronic health record system that is more complete and a better experience for clinicians, physicians and, ultimately, our patients.

The Alaska Region includes the first Providence system inpatient facilities that will go live with the Providence collaborative build. These facilities are PAMC and Providence Seward Medical & Care Center. Clinicians and physicians in Alaska have provided incredibly valuable feedback regarding the Providence collaborative build. Many of you are engaged in an extensive order set validation process that will benefit all future Providence inpatient facilities.

It's this process that will ensure the new build is of the highest possible quality for the clinicians, physicians and patients we serve. Although achieving perfection on the first day is not the criteria for Epic scheduling decisions, ensuring the completeness of clinical content is crucial to a successful upgrade.

The decision to postpone the upgrade until Feb. 18 was based on the recommendation of those who work most closely with our patients, including Alaska Medical Staff leaders. Additional opportunities to view and experience the new build will be available in the next two weeks.

We thank everyone involved in this unprecedented collaboration as we work together to provide excellent care for the patients and families we serve.

If you have any questions, please feel free to contact us.