

Name: _____

Date: _____

2011-12 Volunteer Annual Safety Update (ASU) Test Questions

Please open the [2011 Answer Sheet](#) , print that document
and mark your answers on the answer sheet.

Another option is to print this document,
mark your answers on it, then return either one to Volunteer Services.

Security

1. Hospital employees and volunteers called to work during an emergency do NOT need to wear their photo ID badge.
 True False

2. Some signals of impending problems or violence include:
 A. A large group of people for one victim
 B. Verbally expressed anger or frustration
 C. Body language such as threatening gestures
 D. All of the above

3. What is your response when confronted with a potentially violent or combative person?
 A. Present a calm, caring attitude
 B. Don't match any threats made
 C. Avoid any behavior that may be interpreted as aggressive
 D. All of the above

4. If you can't diffuse a potentially violent situation or combative person, you should:
 A. "Remove yourself from the situation."
 B. "Call Security immediately on "777".
 C. Yell loudly for help.
 D. A & B

5. How do you reach security in an Emergency situation when you are in the Medical Center?
 A. "00" to call the Operator and page Security
 B. "777" on an in-house phone
 C. Call extension 4567
 D. Any of the above

PAMC Safety

6. PAMC follows the Joint Commission's Environment of Care (EC) and the Emergency Management (EM) standards as well as Federal and State of Alaska Occupational Safety & Health Administration (OSHA) regulations.

True False

7. It is your responsibility to maintain a safe work environment by doing the following:

- A. Report any unsafe conditions
- B. Use personal protective equipment when appropriate
- C. Participate in safety trainings
- D. All of the above

Utility Management

8. The emergency generators will provide 100% power to the facility during a power failure.

True False

9. The hospital has an alternate source of fuel to operate the boilers if there is a Natural Gas failure.

True False

10. The hospital has an emergency back up plan for a potable water failure.

True False

11. The proper technique for loading equipment or carts onto elevators is to drive the cart in forward.

True False

Hazardous Materials

12. Oxygen tanks are under high pressure and must be:

- A. Stored on the floor
- B. Left outside
- C. Secured at all times
- D. Kept warm

13. Three Radiation Concepts that will help protect you around x-ray equipment are:

- A. Distance, PPEW, and Respond eFeedback event reports
- B. Time, distance, and shielding
- C. Shielding, time, and PPE
- D. MSDS, masks, and fire extinguishers

14. If you see a new chemical in your department, you should make sure you know how to use it properly before handling it.
- True False

Integrity, Compliance, Privacy and Data Security

15. You are aware that a co-worker has inappropriately disclosed private information about one of our patients. It is your responsibility to:
- A. Tell your supervisor
 B. Contact the Privacy Lead
 C. Call the integrity Hotline
 D. Any of the above
16. Protected Health Information (PHI) includes:
- A. Electronic progress notes
 B. Lab results and x-ray images
 C. Billing information
 D. All of the above
17. You see a co-worker in the waiting room of the hospital Emergency Room... You should:
- A. Ask another employee why she is there
 B. Respect your co-worker and allow her to decide if she wishes to initiate conversation
 C. Try to get her to disclose personal information
 D. Look her up in the Admitting records
18. Patient privacy rights include:
- A. The right to receive a Notice of Our Privacy Practices (NOPP)
 B. The right to access their own information
 C. The right to Privacy and Confidentiality
 D. All of the above

Emergency Preparedness

19. If there is a medical emergency involving an adult, the code called is:
- A. Code 99
 B. Code Blue
 C. Code Heart Attack
 D. Code White

20. The code that will be called involving a situation with a combative person is:

- A. Code Strong
- B. Code Gray
- C. Code Orange
- D. Code Police

21. If a disaster occurs outside the hospital which would increase our number of patients, the code that would be called is:

- A. Code incoming
- B. Plan A
- C. Code Triage Internal
- D. Code Triage External

22. When in the Medical Center, Volunteers always respond to “Code Pink” and “Code Purple” and “Code Bronze”.

- True False

Fire Prevention

23. The “A” in R.A.C.E. stands for:

- A. Act
- B. Alarm
- C. Awake
- D. Always

24. In an area with visible smoke and an active fire alarm, you should FIRST:

- A. Help evacuate patients to the exterior of the building.
- B. Prepare to evacuate patients vertically to the next fire compartment that is smoke and fire free.
- C. Rescue anyone in danger.
- D. Walk to the nearest exit.

25. In the event of a fire in the Medical Center you should:

- A. Stay calm
- B. Remember R.A.C.E. (Rescue, Alarm, Contain, Extinguish)
- C. Listen for instructions on the overhead paging system
- D. All of the above

26. What information can you find on the emergency plan map?

- A. Evacuation routes
- B. Fire alarm pull station locations
- C. Fire extinguisher locations
- D. All of the above

27. What is allowed to be in an egress (exit) hallway?

- A. Beds, crash carts, medical equipment
- B. Isolation carts, gurneys, beds
- C. Crash carts, isolation carts, and items in use
- D. Items in use, beds, medical equipment

28. When storing boxes or equipment, all items must be at least :

- A. 10 inches away from the ceiling
- B. 18 inches away from a sprinkler head
- C. 24 inches away from the ceiling
- D. 36 inches away from a sprinkler head

Infection Control

29. The following is true about hand hygiene:.

- A. Sanitize your hands BEFORE and AFTER patient contact.
- B. Hand disinfection is 5 seconds of soap and water OR alcohol hand rub (Avagard)
- C. Alcohol hand rub is effective whenever you hands are visibly soiled.
- D. Artificial nails can be worn in patient care areas.

30. Standard Precautions help:

- A. Protect patient confidentiality.
- B. Protect patients from exposure to safety hazards.
- C. Protect healthcare workers from exposure to violent patients.
- D. Protect healthcare workers from exposure to Bloodborne pathogens.

31. Volunteers may, on occasion, have the need to use PPE to reduce the risk of exposure to blood or OPIM.

- True False

32. Bloodborne pathogens are spread ONLY through direct contact with contaminated blood.

- True False

33. Healthcare workers are at risk for exposure to Bloodborne pathogens by:

- A. Sharps injury.
- B. Non-intact skin contact with blood or OPIM..
- C. Mucous membrane contact with blood or OPIM.
- D All of the above.

Infection Control (Cont.)

34. Which of the following is an unsafe work practice that could result in exposure to a Bloodborne pathogen?
- A. Wearing gloves to draw a patient's blood.
 - B. Wearing a mask and goggles during a surgical procedure
 - C. Storing food in a refrigerator that contains patient blood samples.
 - D. All of the above.
35. If you see a transmission-based precaution sign on a patient door, volunteers who have not had the PPE and Isolation training should:
- A. Wear a mask and gloves at all times in this area..
 - B. Not enter the room.
 - C. Leave the door open slightly while in the room.
 - D. Walk into the room without looking at the sign.
36. After an exposure to blood or OPIM (other potentially infectious material), immediately WIN (Wash the area, Identify the source, Notify your supervisor). Acting quickly can reduce the risk of becoming infected.
- True False

Patient Safety

37. Hand cleaning guidelines from the Centers for Disease Control (CDC) and World Health Organization (WHO) continue to be listed in the National Patient Safety Goals (NPSG).
- True False
38. If you feel a patient may harm themselves, stay with the patient and notify care staff immediately.
- True False

Injury Reporting Guidelines

39. If I am injured while volunteering, I should immediately:
- A. Do nothing and see if the pain goes away
 - B. Tell the safety coordinator
 - C. Tell my supervisor and notify the volunteer office
 - D. Ask to go home
40. To properly document an injury at work, volunteers must:
- A. Report to Employee Health if open or the Emergency Department
 - B. Fill out a Respond eFeedback Event form.
 - C. Have staff fill out an Employee Injury Report (EIR)
 - D. Fill out an Unusual Occurrence Report (UOR)

Ergonomics

41. Ergonomics looks at:

- A. Adjusting the work environment to fit the worker
- B. Changing business policies
- C. Wellness programs at work
- D. Exercise programs at work

42. To decrease the risk of a work related injury, you can:

- A. Take mini breaks to stretch
- B. Adjust your workstation to fit you
- C. Avoid prolonged postures
- D. Do all of the above

Latex Allergies

43. Since 2002 Providence Health Systems Alaska and Employee Health Services has been aggressively removing all latex products from all facilities in an effort to become a latex safe environment.

- True False

44. There are two types of allergic reactions to latex.

- True False

45. You can protect yourself from latex allergies by:

- A. Reducing your exposure to latex products
- B. Use synthetic gloves made of vinyl or nitrile
- C. Wash hands immediately after using latex gloves
- D. All of the above

Please return the answer sheet or this document to the Volunteer Service Office.

**Mail to: PAMC Volunteer Services
3200 Providence Drive
Anchorage, AK 99508**

Fax to: 212-4930

E-mail to: linda.mcdevitt@providence.org

**Or drop it by the office:
B Tower First floor, Suite 107
You may slide it under the door if after hours.**