

# Welcome!

Thank you for choosing Providence for your surgical care.



This letter includes important information for the day of your procedure.

## **Pre-surgical services**

**Upon scheduling of your surgery you will receive a call from Providence Health System for Pre-registration and a call from the Pre-admission Testing Clinic to complete your preoperative intake.**

Please bring the following to your pre-admission appointment:

- Photo ID and insurance cards
- List of your medications with dose and frequency
- Advance Directive/Power of Attorney/Living Will (if applicable)

## **Planning for you procedure**

- If you are scheduled for same day surgery, **you must arrange for someone to drive you home**. You will not be able to drive immediately after your procedure.
- You will need a caregiver for the first 24 hours after your procedure.
- If English is not your main language interpreter phones are available. You are welcome to bring a family member to help you with this process.
- Wear comfortable clothing and DO NOT wear any jewelry/piercings or contact lenses.
- Please leave all valuables at home.
- Bring any equipment provided for your surgery (e.g. CPAP machine, cold therapy, etc.) or equipment your surgeon asks you to bring.

**Legal Guardians/Conservators/Emancipated Minor/Power of Attorney:** Be prepared to present proof of guardianship/conservatorship/power of attorney at time of surgery.

**Minors:** A legal guardian must be present before, during, and after surgery.

**Care partner:** Your primary support person who can stay with you after visiting hours close at 9 p.m.

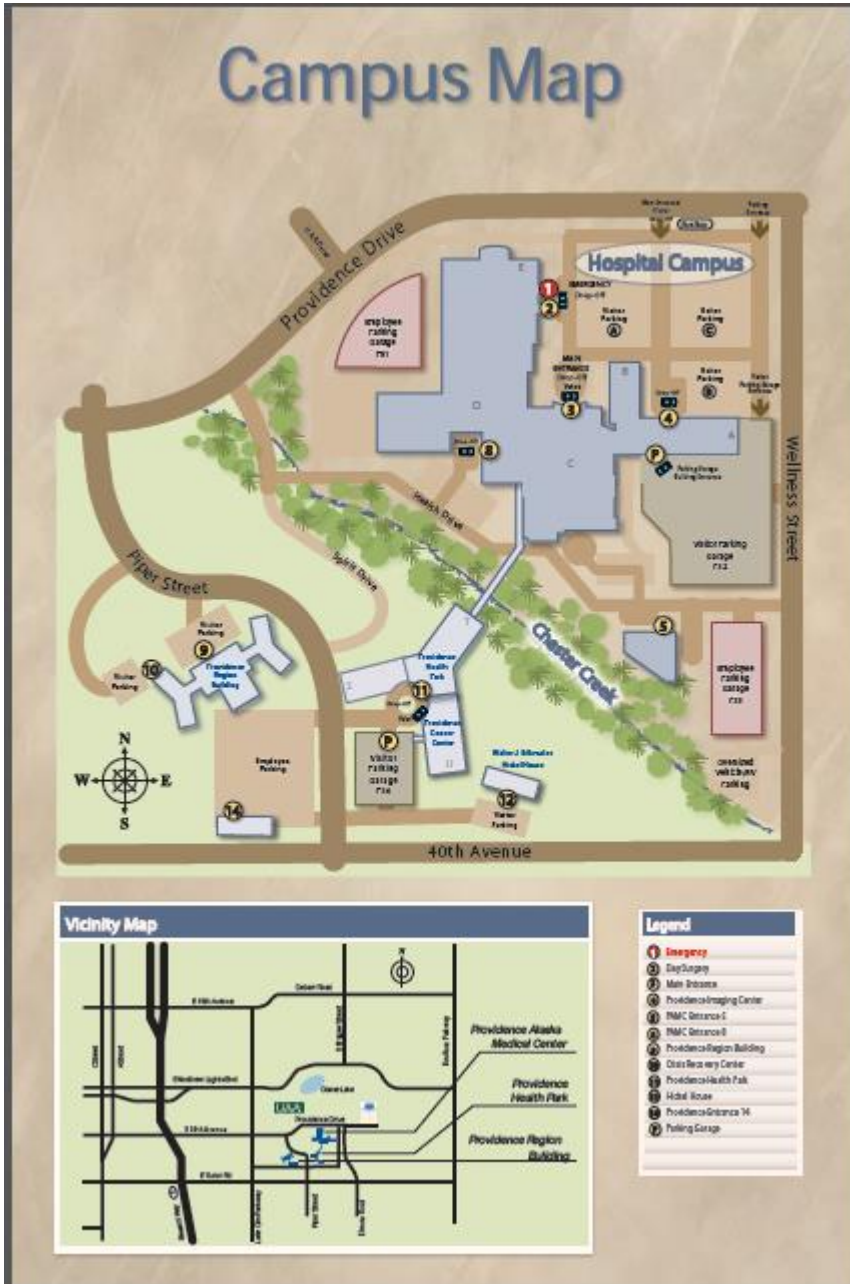
## **Billing and payment**

- If you are a legal guardian/conservator, bring documentation which confirms you are the person authorized to make health care decisions.
- To avoid any added stress the day of surgery, we will work with you in advance to take care of any financial and billing issues.
- You may have a co-pay and/or deductible for your procedure. Your insurance will be able to provide you this information and what you may owe. Our financial advisors can also help you.
- Please note: surgeons and anesthesiologists are independent contractors. You will receive separate bills from their offices.
- **For questions about billing or to speak to a financial advisor, call 907-212-3149**

## **Cancelling surgery**

- If you need to cancel or reschedule your surgery, **PLEASE CALL YOUR SURGEON IMMEDIATELY.**
- If you get a cold, fever or any illness prior to your surgery date, inform your surgeon right away. An illness may impact whether or not your surgery will proceed as scheduled.

# Directions and Parking



## From airport:

- From West International Airport Road
- turn left onto C Street (Turns into A Street at Tudor road)
- Turn right onto east 36<sup>th</sup> avenue (turns into Providence Drive at Lake Otis Parkway)
- Turn right into Providence Hospital

## From South of Anchorage:

- Take Seward Highway North to East 36<sup>th</sup> Avenue
- Turn right onto East 36<sup>th</sup> Avenue (turns into Providence Drive at Lake Otis Parkway)
- Turn right into Providence Hospital

## From North of Anchorage:

- Take Glenn Highway South to Bragaw Street exit
- Turn left onto Bragaw Street to Northern Lights Boulevard
- Turn right onto Northern Lights to UAA Drive
- Turn left on UAA Drive
- Turn left onto Providence Drive
- Turn right into Providence Hospital

## Important phone numbers:

### Admitting/Financial advisors

907-212-3149

### Anesthesia billing questions

907-279-0555

### Endoscopy

907-212-3145

### Preadmission Testing nurse

907-212-6013

### Ambulatory Surgical unit

907-212-2560

### Main Hospital

907-562-2211

For more information, visit [alaska.providence.org/services/s/surgery](http://alaska.providence.org/services/s/surgery)

3200 Providence Drive | Anchorage, Alaska 99508 | 907-562-2211